



Claim Reporting Information

24/7 Toll Free and Email Claims Reporting



- **General Liability (888) 239-3909**
(Includes General Liability, Umbrella, BOP, Non-Profit Social Services & Non-Profit Sexual Abuse policies)
- **Commercial Auto (888) 239-3909**
(Includes Auto, Transportation & Motor Carrier policies)
- **Commercial Property (888) 239-3909**
(Includes Property, BOP, Inland Marine & Crime policies)
- **Cyber Liability (877) 207-1047**



- **General Liability**
glclaimreport@amtrustgroup.com
- **Commercial Auto**
commautoclaimreport@amtrustgroup.com
- **Commercial Property**
commpropertyclaimreport@amtrustgroup.com
- **Cyber Liability**
amtrustcyberclaims@amtrustgroup.com
- **Professional and Management Liability Claims**
*Notice only accepted in writing (Includes Employers Practice Liability, Directors & Officers, Errors & Omissions, Lawyers Professional Liability, Fidelity & Financial Institution policies)
professionalclaims@amtrustgroup.com

Information Required for All Claims Reported



1. Name of the insured and policy number
2. Name and contact information of claimant
3. Date, time and place of accident if applicable
4. Description of accident, incident or wrongful acts
5. Name, phone, and/or email of person making the report
6. Any additional information as indicated by your individual policy

Timely Reporting

Timely reporting of claims is essential so a thorough investigation can be completed and determination of benefits made. We urge you to please report the claim immediately upon notification. You can email us your claim or call our toll-free number above to talk with a customer care representative.



We're Here To Help

After your claim has been filed, we may be in touch to obtain additional information. Our goal is to offer a smooth and hassle-free experience – from your first contact to the claims conclusion. Feel free to also call us with any questions. We're here to help.



Relax And Stay Positive

You have the assurance of our knowledge, expertise, and understanding of the claim process. We're with you all the way.

877.528.7878 | www.amtrustfinancial.com

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